

Account Features Comparison

	Free	Professional	Clinic
Call capabilities			
Minutes	<i>Unlimited</i>	<i>Unlimited</i>	<i>Unlimited</i>
Sessions	<i>Unlimited</i>	<i>Unlimited</i>	<i>Unlimited</i>
Personalized room URL	✓	✓	✓
No downloads	✓	✓	✓
Low definition video	✓	✓	✓
Picture in Picture		✓	✓
SD video		✓	✓
HD video		✓	✓
Audio only call		✓	✓
Workflow features			
Patient queue	✓	✓	✓
Text chat	✓	✓	✓
Meeting history	✓	✓	✓
Browser Notifications	✓	✓	✓
Text & email notifications		✓	✓
Room passcode		✓	✓
Edit waiting room		✓	✓
Extensions			
Photo capture		✓	✓
Group Calling (up to 5)		✓	✓
Screenshare		✓	✓
File transfer		✓	✓
Payments		✓	✓
Teleconsent			\$250
Help and support			
Online help pages	✓	✓	✓
Email support	✓	✓	✓
On-demand chat		✓	✓
Scheduled phone or video		✓	✓
Dedicated account rep			✓
Telemedicine success			
User community	✓	✓	✓
Website badges	✓	✓	✓
Marketing materials	✓	✓	✓
	Free	Professional	Clinic

Custom Marketing materials		\$	✓
HIPAA compliance			
Signed BAA	✓	✓	✓
Secure data center	✓	✓	✓
End-to-end encryption	✓	✓	✓
No patient data stored	✓	✓	✓
Breach insurance	✓	✓	✓
256-bit encryption			\$
Custom BAA			\$
Custom security review			\$
Group features			
For 2+ users			✓
Clinic subdomain			✓
Your logo and branding			\$300
Toggle features			✓
Admin controls			✓
Shared rooms			✓
Simultaneous calls			✓
Add on			
White glove setup			\$
Admin payment control			\$
SAML SSO			\$
Custom domain			\$
Self-hosted			\$
Custom UI modifications			\$
	Free	\$29/mo	\$42/mo per user

When billed annually.
\$35/mo when billed
monthly

When billed annually.
\$50/mo when billed
monthly

\$ Contact sales rep for prices